

Betting and Sporting Rules

I. General rules and arrangements regarding the placement, settlement and payouts of bets

1. The customer declares upon the placement of bets:
 - a) That he or she is at least 18 years of age and the personal information provided in the registration process is correct.
 - b) That he or she has been sufficiently informed as to the betting rules for all types of sports, is aware of the betting and payout limits and has acknowledged and accepted them.
 - c) That prior to placing a bet he or she is not aware of the result of the event at any stage.
 - d) That he or she is not involved and will not be involved in any manipulations which could influence the outcome of an event or several events on which he or she has placed a bet, and that he or she is not aware of any manipulations of these events.
 - e) That the funds with which he or she places bets do not stem from any illegal activity (i.e. money laundering) and that he or she freely disposes over such funds.
 - f) That he or she has read the information on responsible gaming, that he or she has not applied to be barred from gambling or betting with other private or state-run companies or is barred from gambling or betting on any site.
 - g) That he or she places bets as an individual on his/her own behalf and not upon the commission or in association with other parties.
 - h) That he or she is not a member of a group which is barred from betting on this website. These are in particular: participants in the betting events on offer, active athletes or contestants, functionaries, coaches, etc., and moreover staff members of the company or other gaming companies.

The company is not subject to any obligations to review the correctness of the declarations as set out in I. 1. and the company is entitled at any time to cancel all or selected bets (including bets already placed), after receiving knowledge of misrepresentations to bar the customer, to suspend and to close the betting account and to pay out the remaining funds in the account.

2. The betting event on which bets can be placed is determined by the company and can be found on the navigation bar on the left-hand side of the website. Only fixed odds bets are offered.
3. The betting agreement shall come about through the acceptance of a betting offer. For a bet to be valid and correct, the bet which is electronically saved on the central server of the company, shall apply. This may be viewed on the customer account.

Any unilateral right to withdrawal from the Agreement on the part of the customer (cancellation of bets) following the conclusion of the Agreements is excluded. The customer may correct or delete the betting slip which has been virtually filled in until the final confirmation of the placement of the bet. Upon the confirmation of the placement of the bet, the customer shall be obligated to fulfill the Agreement and waives any right to revoke or withdraw from the Agreement.

The Customer shall be responsible himself/herself for bets placed, also when data made available by the company may have been incorrect or incomplete.

By sending and confirming the betting slip, the customer expresses his agreement to the value of the odds at the time at which the bet is received. Due to the integral delay between betting slip submission and receipt –especially for live betting –these may differ from odds valid at the time at which the betting slip is sent or confirmed.

4. There shall be no obligation on the part of the company to list additional information such as the type of competition (e.g. league match or cup match), abbreviated/extra time matches (e.g. in the case of friendly matches, mini tournaments, youth matches, indoor matches, etc.), match sites (e.g. neutral grounds), etc. If additional information is provided, this shall be without any guarantee and shall not have any influence on the settlement of the bets. The same shall apply to all types of statistics, tables and live scores.

The company shall be entitled to void respective bets (including bets already placed), if there is a suspicion of manipulation or betting fraud. In legal terms this shall mean that the stake monies in the bets in question shall be credited to the betting account and the customer will be barred from future betting, the betting account shall be suspended and the remaining funds in the account can be paid out. Suspicion of manipulation or betting fraud is in particular deemed to be present if, for example one or more of the following criteria have been met:

- Stake monies on betting events with an unusual outcome
- Stake monies with an unusually high payout results
- Multiple betting with unusual matches / leagues
- Staged bets with the same or pronounced changes in combinations
- Betting which suggests a group of users which is connected in terms of the time element and content.

5. The settlement of bets shall be performed after the ranking is announced. Disputed settlements or amounts credited for winnings regardless of the type must be received in writing (by mail, fax or e-mail) no later than 14 days after the settlement of the event on which the bet was placed on the company's website.

6. In the following cases an individual bet shall be deemed to be void and the stake monies will be paid back, respectively if the bet is part of a multiple bet or system bet, it shall be settled at odds of 1.00:

- a) If the betting event does not take place as stated on the betting slip (wrong participants).
- b) If the betting event is cancelled and it is not repeated within 72 hours after the original date (kick-off or starting time).
- c) If the betting event is postponed to a date which does not lie within the next 72 hours. If the betting event is part of a tournament (Tennis tournament, Olympic Games, World Championships, World Cups, European Championships, European Cups etc.), the bets shall also retain their validity after the elapse of 72 hours.
- d) If the betting event is abandoned without an official settlement being issued by the referee/judges directly after the termination. If the terminated event is played until the end within the next 72 hours after premature termination, however, the bets shall remain valid. The bets shall also remain valid after the expiry of 72 hours if the betting event is part of a tournament (tennis tournament, Olympic Games, world championships, World Cups, European championships, European Cups, etc.) and is played within such tournament.
- e) Bets of which the markets have already been decided upon prior to being abandoned (over/under, first half, set betting, first goal etc.) shall be excepted from this arrangement and shall be settled at all events.
- f) If the placement of the bet is concluded after the actual start of the event it is based upon. However, this shall not apply to those bets which as a result of their type are offered by the company on an ongoing basis after the start of the event, e.g. outright betting on winners or live bets which may be placed after the start of an event.
- g) If an event ends in a draw, and no odds are offered for a draw (e.g. friendly Baseball matches, American football).
- h) If there is an obvious error in the odds (e.g. incorrectly reversed odds, incorrect decimal places etc.).
- i) If at the point in time of bet placement a technical defect on the side of the bookmaker or a third party assigned by the bookmaker to act on his/her behalf causes incorrect odds to become the basis of the bet agreement.

7. For matches where one team has the home team right (league matches, cup matches, international competition etc.), the team which is stated first on the betting slip shall always be the home team. In tournaments this arrangement shall not apply. In this case the home team may play without having the rights of the home team. If the home team stages the match – irrelevant for what reasons – at another venue, all bets shall retain their validity unless the association in charge has reversed the home team rights.

8. The following rules shall apply in particular to the **settlement of the betting result**:

- a) Solely and exclusively the results officially communicated by the association in charge shall apply to the settlement of a bet. Any subsequent alterations of the result/ranking by the association in charge shall not be deemed to have any effect on the settlement of the bets.
- b) The **result after the regular playing time (plus any extra time)** shall apply. Any extra time or penalty shooting etc. shall not have any influence on the betting agreement unless the parties of the agreement have agreed upon something deviating from this, endorsed in the records of the company (e.g. 'tournament champion', 'who will make it to the next round', 'including extra time' etc.).
- c) The following applies to the tournaments featuring knockout stages in individual types of sports (Tennis, darts, snooker etc.). If a match/game is abandoned (e.g. due to injuries), the event shall be declared cancelled and all bets on this event shall be deemed void and settled at odds of 1.0. Bets that were already decided before the match was abandoned (over/under, 1st set etc.) shall be excluded from this arrangement and shall be settled.

9. In the case of **"dead heats"** (two or more participants finish in the same place), the payouts shall be split (e.g. stake monies of 100 and winning odds of 1.8 yield a payout of 180. If there are two winners, the payout is 90 each, and if there are three winners, 60 each). An exception is "head-to-head" betting (see rules for "head-to-head").

10. If the event takes place in accordance with these General Betting Terms and Conditions, and a participant or a team does not appear at the event, the betting agreement shall continue to apply ("**play or pay**"); this means that bets placed on a withdrawn party shall be lost.

11. Live betting

For Live betting additional rules and arrangements applying to Live betting shall apply. These additional rules and arrangements applying to Live betting shall also apply even if they diverge from the general sporting rules.

12. Rules for **"Head to Head"**:

- a) That participant shall be deemed to be the winner, who occupies the better position in the ranking. If a participant withdraws prematurely from the competition, bets on this participant shall be void and the other participant shall be deemed the winner.
- b) If one or both participants does/do not take part in the competition or tournament, all bets shall be settled at odds of 1.00.
- c) If both participants are placed in the same ranking, the head-to-head shall be deemed to be a tie. The same shall apply if both participants withdraw prematurely. If no draw is declared, all bets shall be settled at odds of 1.00.
- d) If a participant fails to qualify for the next event in the course of a competition (e.g. ski jumping, alpine skiing) or no longer takes part, this participant shall be deemed to have withdrawn.
- e) If a participant withdraws, but is listed in the rankings as placed (e.g. Formula 1), such participant shall be deemed not to have been withdrawn.
- f) In tournaments with knockout stages (tennis tournaments etc.), the participant who makes it to the next round in the competition (2nd round before the 1st round, quarter-finals before round of the last etc.) or who reaches the best position in the final venue (winner of the final ahead of loser of final etc.) shall be deemed the winner. If a qualified participant does not take part in the next round, the participant shall nevertheless be deemed to have reached the next round.

II. Special rules for individual types of sports

Types of sports

1. Baseball

- a) If a game is postponed until the next day (local time at the venue), the event shall be declared cancelled and all bets on this event shall be settled at odds of 1.00. This shall also apply, if a game is interrupted and finished the following day (local time at the venue).
- b) If a double header or more games are scheduled between the same two teams on the same day (local time at the venue), bets shall relate to the game with the applicable official starting time (closure of bets in the betting programme).
- c) If the starting pitcher stated for an event does not start for the respective team, the event shall be cancelled and all bets on this game shall be deemed to have been won at odds of 1.00.

2. Boxing

The bout shall be deemed to have ended in the previous round, if a boxer withdraws and does not begin the next round.

3. Football

If a game is abandoned because one of the teams does no longer have enough players on the field (seven players including goal keeper), the match shall be deemed to be canceled and all bets shall be settled at odds of 1.0, regardless of the reasons for that situation. Bets which have already been decided before the stoppage of play (over/under, 1st half, first goal etc.) shall be exempt from this rule and shall be settled.

For bets on goal scorers, the player wagered on must be in the starting line-up, otherwise the bet shall be deemed void and cancelled. Own goals do not count.

4. Basketball

All bets on Basketball games shall be settled with the result after a possible overtime.

5. American Football

All bets on American Football games shall be settled with the result after a possible overtime.

6. Winter sports

If an event is postponed to another day (local time of the venue), the event shall be canceled and all bets shall be settled at odds of 1.0. An exception of this regulation shall be, if the event is part of Olympic Games or World Championships and is resumed within these tournaments.

7. Conference bets

Only the upcoming event (e.g. 'goal') displayed in the TV conference of Sky Germany at the time the bet is placed, shall be decisive for the settling of conference bets. (What event will the first goal be scored at, Which team will score the next goal?, Where will the next sending-off take place?' etc.)

8. Trainer/Manager bets

All bets on the sacking of a trainer/manager are assessed as cancelled and paid with odds of 1.0 if placed on the day the trainer/manager is sacked.

9. Betting on time frames:

With bets on specific game periods (e.g. first 15 minutes) or minutes (e.g. time of goal etc.), bets are settled on the basis of the bookmaker's recordings. In the event of tight decisions, the latter will consult the time shown on the TV screen or data from a statistics provider of its choice. The following rule shall apply: 00:00 to 01:00 means the 1 minute, 01:01 to 02:00 means the 2 minute, etc. A bet on the first 15 minutes, for example, ends at 15:00. A goal scored at e.g. 34:52 minutes has been scored in the 35th minute.

10. Special bets game day/weekday

With bets relating to game days (e.g. number of Bundesliga goals etc.) or weekdays (e.g. number of Champions League goals scored on a Wednesday etc.), the rule is that every game that is cancelled or interrupted shall be settled at odds of 1:1. Should three or more games be cancelled or interrupted, all bets are deemed void and will be cancelled.

11. Powercombination

If one or more events/games that are part of a powercombination are cancelled and take not place within 24 hours after the initial date (e.g. due to injuries), the powercombination bet shall be deemed as Single bet or part of a combination bet or system bet and settled at odds of 1.0.

III. Additional rules and arrangements applying to Live betting

If the wrong halftime score or interim score is listed on the betting slip for an in-play bet, the stake monies shall be paid back or, in the case of multiple bets, the match/game shall be settled at odds of 1.00. This shall also apply to odds which were obviously confused or mistaken due to human or technical error. Palpable error shall intervene.

IV. Additional rules for Cash Out

1. It is possible to perform what is known as a Cash Out on selected bets, which is the premature completion of a bet before conclusion of a betting event. The bookmaker does not guarantee that there is a Cash Out option available for certain bets, and can change, reduce, or discontinue the Cash Out option at any time.

The selection of sports, games, and betting markets in which a customer can Cash Out is set out solely at the bookmaker's discretion.

The sum offered to the customer if a Cash Out is requested is calculated solely at the bookmaker's discretion. This is always non-binding and may change at any time. The offer is only accepted in effect by the customer when the Cash Out total is noted in the betting system. Processing of the Cash Out takes place after a delay.

Cash Out offers can also be partially accepted, and the original bet is reduced accordingly as a result.

The minimum Cash Out total is set at 1 euro.

2. Acceptance of the Cash Out offer means that the customer has willingly stopped part or all of the bet. There is no option whatsoever for the customer to reverse a Cash Out or a partial Cash Out.
3. If the Cash Out offer is successfully accepted then the bet is immediately settled and the Cash Out total is credited to the customer's account.
4. Bets that are completed via a Cash Out are not added towards requirements for achieving bonuses or promotions that are associated with specific wagering requirements. This also applies to partial Cash Outs on a pro rata basis.
5. A Cash Out is invalid in the following cases and Cash Out payments will be reversed:
 - a. If the result of the bet is not as stated on the betting slip
 - b. If there was a clear error in the odds when the bet was placed
 - c. If there were incorrect odds for the Cash Out payment as a result of a technical problem at the time cashing out takes place
6. The bookmaker is not liable if the Cash Out option is not available for technical or other reasons. In such cases bets are settled after the final result is clarified.

III. Legal validity

These Betting and Sporting Rules take effect as of September 8th, 2020 at 0:00 [CET], replacing all earlier versions.